

Accreditation Certificate

SouthWestern Business Process Services Ltd

t/a Capita Customer Solutions, Unit B, West Cork Business & Technology
Park,, Clonakilty, Cork

Type C Inspection Body

Registration number: 9008

is accredited by the Irish National Accreditation Board (INAB) to undertake inspection as
detailed in the scope bearing the above registration number in conformity with ISO
17020:2012

*“Conformity assessment - Requirements for the operation of various types of bodies
performing inspection”*

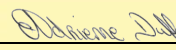
*(This certificate must be read in conjunction with the publicly available
scope of accreditation)*


Date of award of accreditation: **11/12/2007**

Date of last renewal of accreditation: **18/10/2017**

Expiry date of this certificate of accreditation: **18/10/2022**

This accreditation shall remain in force until further notice subject to continuing conformity
with the above standard, applicable EA/ILAC requirements and any further requirements
specified by the Irish National Accreditation Board.

Manager: 
Dr Adrienne Duff

Chairperson: : 
Ms Ita Kinahan

Organisations are subject to annual surveillance and are re-assessed every five years. The renewal date on this
certificate confirms the latest date of renewal of accreditation. To confirm the validity of this certificate, please
contact the Irish National Accreditation Board.

INAB is a signatory to the European co-operation for Accreditation (EA) Multilateral Agreement (MLA) and the
International Laboratory Accreditation Cooperation (ILAC) Mutual Recognition Arrangement, for Inspection.