Irish Wational Accreditation Board

Accreditation Certificate

Capita Customer Solutions Limited

Unit B, West Cork Business & Technology Park, Clonakilty, Cork, P85 YH98

Type C Inspection Body

Registration number: 9008

is accredited by the Irish National Accreditation Board (INAB) to undertake inspection as detailed in the scope bearing the above registration number in conformity with EN ISO/IEC 17020:2012

"Conformity assessment - Requirements for the operation of various types of bodies performing inspection"

(This certificate must be read in conjunction with the publicly available scope of accreditation)

Date of award of accreditation: 11/12/2007 Date of last renewal of accreditation: 18/10/2022 Expiry date of this certificate of accreditation:18/10/2027

This accreditation shall remain in force until further notice subject to continuing conformity with the above standard, applicable EA/ILAC requirements and any further requirements specified by the Irish National Accreditation Board.

Manager: <u>Manene</u> Duff Dr Adrienne Duff

Chairperson: : <u>Ita</u> Kinalian Ms Ita Kinahan

Organisations are subject to annual surveillance and are re-assessed every five years. The renewal date on this certificate confirms the latest date of renewal of accreditation. To confirm the validity of this certificate, please contact the Irish National Accreditation Board.

INAB is a signatory to the European co-operation for Accreditation (EA) Multilateral Agreement (MLA) and the International Laboratory Accreditation Cooperation (ILAC) Mutual Recognition Arrangement, for Inspection.

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