The INAB www.inab.ie THE NEWSLETTER OF THE IRISH NATIONAL ACCREDITATION BOARD



World Accreditation Day 2015

SUPPORTING THE DELIVERY OF HEALTH AND SOCIAL CARE

June 9th 2015 marks World Accreditation Day as a global initiative, jointly established by the International Accreditation Forum (IAF) and the International Laboratory Accreditation Cooperation (ILAC), to raise awareness of the importance of accreditation.

As in previous years, the day will be celebrated across the world with the hosting of major national events, seminars, and press and media coverage, to communicate the value of accreditation to Government, Regulators and the leaders of the business community. This year's theme focuses on how accreditation can support the delivery of health and social care.

The successful provision of health and social care is one of the greatest challenges today and will only grow in its magnitude and complexity. Whether caused by expanding global population growth, or increased life expectancy, the need to provide reassuring, consistent, cost-effective health and social care grows every day. Accreditation provides a key tool for health and social care providers in this delivery.

Health and social care's excellence is driven by the need to provide assurance and confidence to patients, families, regulators and health and social care providers.

The role of accreditation in health and social care is to support this assurance:

- Accreditation means that the certification bodies certifying healthcare providers to leading management system standards, whether ISO 9001 to continuously support quality or ISO 13485 to ensure excellence in the provision of medical devices, are operating to global levels of assurance.
- Accreditation for medical/clinical laboratories based on global standards such as ISO 15189 demonstrates via a rigorous process to all stakeholders including health care providers, the technical competence of that laboratory, giving an international sign of assurance.
- Accredited clinical laboratories are able to ensure the international comparability, reliability, and equivalence of measurement results through the use of appropriate reference materials and methods thereby aiding improved patient care.
- Accredited certification to ISO/IEC 27001 Information Security Management standard gives patients' confidence in those organisations handling their personal data – a vital element in health and social care provision.
- Accredited inspection for social care drives up standards, and provides assurance and confidence to customers and the public that the care provider
 has been independently inspected in their specific fields of expertise in social care such as dementia, learning difficulties, nursing, mental health, and
 domiciliary care, and is compliant with the rigorous standards used by the accredited inspection body.

CELEBRATING WORLD ACCREDITATION DAY 2015

INAB MEDICAL CLIENT INFORMATION DAY

On 10th June 2015, INAB will host an information day for our applicant and accredited 15189 clients to coincide with World Accreditation Day.

The information day will cover the results of the INAB Client Survey from 2014, updates from INAB on flexible scopes and the standard ISO 15189:2012. INAB will welcome our guest speaker, Oliver Power, NML – NSAI who will present on Uncertainty of Measurement in medical field.

The World Accreditation Day brochure has been circulated by INAB to industry, government and relevant stakeholders nationally.

EURACHEM IRELAND MARK WORLD ACCREDITATION DAY

On 9th June 2015, Eurachem Ireland will host a TrainMiC workshop on Metrology in Chemistry at the State Laboratory.

Eurachem Ireland is an organisation for people working in chemistry in Ireland, with a focus on analytical chemistry. Eurachem Ireland promotes the objectives of Eurachem (www.eurachem.org) in Ireland including good quality practices.

The registration deadline for the workshop is 30th April however registrations sent after this will be accommodated if there are places available.

To register email eurachem@statelab.ie

INAB PEER EVALUATION SUCCESS

In April 2014, INAB was subject to a week-long EA (European Co-operation for Accreditation) peer evaluation by an eight person team. The comprehensive evaluation assessed INAB's management system on site at INAB offices and implementation of its programmes through witnessing client assessments. The evaluation was to ISO/IEC 17011:2004 Conformity assessment – *"General Requirements for accreditation bodies accrediting conformity assessment bodies"* and the applicable requirements of Regulation (EC) 765/2008 setting out the requirements for accreditation and market surveillance relating to the marketing of products and repealing regulation (EC) No. 339/93.

I am pleased to inform our clients and stakeholders that it was decided that INAB remain signatory to the multi-lateral agreements (MLA) for testing (including medical) and calibration, inspection, management systems certification and product certification. Our application to be signatory to a new MLA for verification was also successful.

INAB's continued signatory status and confirmation as a competent accreditation body provides our accredited clients with the benefits that result from membership of the European and International multi-lateral agreements.

I would like to take this opportunity to thank all INAB staff and the INAB Board for their hard work in securing this successful outcome.

Accreditation: Supporting the Delivery of Health and Social Care





INTERNATIONAL UPDATES

EA UNDERGOES MAKEOVER ON **ITS 15TH ANNIVERSARY**



On 9th April 2015, the European co-operation for Accreditation (EA) launched a new logo. It was approved by EA Members at the EA General Assembly meeting in November 2014.

"I am pleased to present the new EA logo as we celebrate our 15th anniversary this year. The new logo is certainly part of the continuous evolution of EA and the improved way EA should communicate with our Members and Stakeholders", says Thomas Facklam, the EA Chairman.

The new logo will be used and displayed on the EA web pages, publications and marketing material.

REVISIONS TO STANDARDS

A number of standards will undergo revisions including the following standards which impact certification bodies. Each standard is expected to be published toward the end of 2015.

Standard	Expected Published Date (*FDIS)	Expected Published Date (official standard)
ISO 14001:2015	June 2015	Q4 – 2015
ISO 9001:2015	July 2015	October 2015
ISO/IEC 17021-1:2015		End 2015

*Final Draft International Standard (FDIS)

Once published, INAB will issue its transition plan which will outline the programme for working toward full implementation.

INAB looks forward to implementing the new standards once the final version is published. If you have any questions contact your Accreditation Officer.

WEBSITE LAUNCHED TO ASSIST PUBLIC SECTOR ON CONFORMITY **ASSESSMENT USE**

Publicsectorassurance.org is a website set up to help the public sector learn about the benefits of using conformity assessment. The joint website was put together by the ILAC and IAF Communications Committees with key contributions from partner organisations ISO and IIOC.

Accreditation, inspection, certification and inspection can be great assets in the toolkit of the public sector to meet policy objectives. This website illustrates the value of conformity assessment, through case studies from around the world in key policy areas, such as health, energy, construction, food safety and agriculture, and how these different tools help government officials and regulators deliver results. This is backed up with research confirming this success and supporting information.

As a public sector organisation, this site will help you learn about the benefits of using conformity assessment.

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Public Sector Assurance











Publicsectorassurance.org

- IAF International Accreditation Forum
- ILAC International Laboratory Accreditation Cooperation
- ISO International Organization for Standards
- **IIOC** Independent International Organisation for Certification



ESSENTIAL TRAINING AND INFORMATION DAY FOR INAB ASSESSORS

In March and April, INAB held 3 separate events for INAB Assessors. These events included both training and information exchange to improve and harmonise the accreditation process.

Assessor Training - ISO 15189

This included one day training to extend the Assessors available for ISO 15189 assessments.

Lead Assessor Training

This included one day training to extend the Lead Assessors available for INAB Assessments.

15 assessors attended the training.

INAB Assessor Information Exchange Day

On the 3rd March, INAB held an information and workshop day for our medical assessors. The day was organised following the INAB Client Satisfaction Survey feedback from our ISO 15189 clients.

The agenda for the day included presentations on the INAB Survey results from 2014; the main messages from the clients on the assessment team, policy and procedures, and consistency were imparted. This proved to be a very successful day and the workshops proved to be very beneficial. The presentations and feedback from the break out groups have been circulated to all INAB ISO 15189 assessors.

WATER LABORATORY ACCREDITED IN CORK

On 9th December 2014, the INAB Board awarded accreditation (ISO 17025) to Cork County Council Water Quality Laboratory based in Iniscarra, Co Cork. The Water Quality Laboratory is accredited to undertake testing as detailed in the Schedule bearing the Registration Number 329T, in compliance with the International Standard ISO/IEC 17025:2005.



Front (L-R): Sharon Corcoran, Director of Environment; Alan Coleman, Cork County Mayor; Tim Lucey, CEO Cork County Council; Tom O'Neill, Chairman INAB and Eliz Hipwell, Senior Executive Scientist. Back (L-R): ClIr Kevin Murphy, Chairman Environment SPC; Jacinta Reynolds, Senior Scientist and Declan Daly, Assistant Co Manager.

DROGHEDA HOSPITAL TRANSITION SUCCESS



Dr Mary McCloy, Consultant Haematologist and Clinical Director for the Department of Pathology, Our Lady of Lourdes Hospital and Dr Adrienne Duff, Manager, INAB.

Our Lady of Lourdes Hospital, Drogheda, recently transitioned from the 2007 version of the standard ISO 15189 to 2012 version.

Currently, INAB have 47 accredited clients successfully transitioned to ISO/IEC 15189:2012. Visits are scheduled for the remaining 17 clients to verify them compliant to ISO/IEC 15189:2012 by 1st November 2015.

We are pleased with the progress of the transition and look forward to all our clients successfully transitioning to the 2012 version of the standard.

In 2012, ISO published a third revision to the standard ISO 15189:2007, called ISO/IEC 15189:2012.

The ILAC endorsed a 3 year transition period for the 2012 version. The 2007 version will no longer be valid or recognised from November 2015.

DEVELOPMENTS IN INAB

New Document Sharing Software

ShareFile is currently being piloted with a number of our accredited clients and assessment teams to improve the efficiency of the accreditation process.

ShareFile is a secured large file sharing and storage system.

The software allows INAB to create a custom-branded, passwordprotected area where large documents and files can be stored, synced and exchanged with clients and assessors in the cloud.

INAB will no longer be using the INAB Extranet – except for the INAB assessor's access to the accreditation process documents.

EU COMMISSIONER OPENS NEW ACCREDITED FOOD TESTING FACILITY

On 9th February EU Commissioner for Agriculture and Rural Development Mr Phil Hogan officially opened the new Advanced Laboratory Testing Ltd (ALT) facility located in Newbridge Kildare. Dr Adrienne Duff, Manager of INAB was in attendance.

Established in 2013, ALT Ltd are a 100% Irish owned company and are an analytical testing service provider for the food industry. ALTs biological and microbiological laboratory is accredited by INAB for compliance with the International Standard ISO/IEC 17025:2005 "General Requirements for the Competence of Testing and Calibration Laboratories".

Phil Hogan EU Commissioner for Agriculture & Rural Development said today at the ALT facility "This new extension to the laboratory facility marks a commitment to creating more high quality jobs. The sophisticated diagnostic capacity is what enables the EU agri-food sector to be a world leader in quality and traceability from farm to fork, with Ireland at the forefront of the race to the top in standards".



EU Commissioner of Agriculture and Rural Development Phil Hogan and Dr Adrienne Duff, INAB Manager at the official opening of ALT Laboratory.



ILC AND PT PROGRAMME 2015

Does your company need:

- An independent validation of your calibration capabilities and methods?
- To demonstrate competence to a third party?

At the NSAI NML they can provide:

- Tailored proficiency tests to meet individual needs.
- A large range of artefacts covering most areas of metrology.
- An objective assessment of laboratory calibration capabilities.
- A proficiency test that meets INAB accreditation requirements.

Participation in a proficiency test (PT) is an ideal way of objectively demonstrating the technical competence of a laboratory.

Achieving an acceptable result in such a comparison exercise provides concrete evidence of a laboratory's claimed measurement capability.

For laboratories working to ISO 17025 Standard, taking part in a proficiency test is a fundamental requirement of the standard.

Log onto www.nsai.ie or Contact ronan.odoherty@nsai.ie for further details.





(L-R): Mark Wilson, Senior Materials Engineering Manager, Honeywell Transportation Systems; Niall Leahy, Quality Manager, Honeywell Turbo Technologies Waterford; Paul Colfer, Quality Assurance Laboratory Manager Honeywell Turbo Technologies; John Woodward Sr, R&D Engineering Manager, Honeywell Transportation Systems; Tom O'Neill, Chair of the INAB Board; Bjoern Schenk, Senior Director of Engineering Procurement, Honeywell Transportation Systems and Michael Morrissey, Plant Manager, Honeywell Turbo Technologies.

HONEYWELL TRANSPORTATION IRELAND LTD

On 9th December 2014, the INAB Board awarded accreditation to Honeywell based in Waterford.

The Mechanical Testing laboratory is accredited to undertake testing as detailed in the Schedule bearing the Registration Number 328T, in compliance with the International Standard ISO/IEC 17025:2005.

STAFF CHANGES

Farewell

INAB would like to wish Katerina McKiver, our colleague and friend all the best as she moves on to pastures new. Kat worked with INAB since 2007 and finished up April 2015. We would like to thank her for all the work and commitment to INAB and Accreditation.



New Face

Joan Marry has joined INAB and will be the new central contact for INAB and administration. We would like to welcome Joan to the team.



Return to HSA

Terry Hallahan was contracted from HSA to work with INAB as an accreditation officer for 1 year. Terry returned to HSA at the start of April. INAB would like to thank Terry for all his work.

GLOSSARY OF TERMS

Conformity Assessment Bodies
European Co-operation for Accreditation
European Co-operation for Accreditation Multi-lateral Agreements
International Accreditation Forum
International Laboratory Accreditation Co-operation

NEW ACCREDITATIONS AWARDED IN 2015

330MT	The Adelaide & Meath Incorporating The National Children's Hospital	Dublin 24
313MT	Royal College Surgeons in Ireland	Dublin 9

For further information, please refer to the Directory of Accredited Bodies available on www.inab.ie

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The INAB Standard is published bi annually and is available on www.inab.ie

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